





Agenda

- Benefits of Public Engagement on urban design projects
- Evolution of Public
 Engagement in the
 Neighbourhood Renewal
 Program
- Examples of enhancements in communities from the people first lens





What do these projects have in common?





Why include public engagement?



How do we know what people need?

How they will use the things we build?

Why do we focus on including a DEI lens with our project work?



Urban Infrastructure and Design Projects





Why do we avoid PE?

Is it worth it?

What about outrage and upset members of the public?

 Including the right people in the right conversations from the beginning of the project – start the conversations with community members at the strategy or concept phase of the project





A note, in Public Engagement:

Support ≠ "OMG! I totally *love* that!"

Support = "I understand how you got here and I can live with that"

City of Edmonton's Neighbourhood Renewal Program

- Renewing Edmonton's mature neighbourhoods since 1995
- Original program was "like for like" replacement of transportation assets
- Focussing only on roads, sidewalks, street lighting
- Engagement was a single Pre Construction meeting







Like for Like to Wholistic Approach

 Transition occurred with a broader lens on community enhancements supported by enhanced engagement with the community







How did we encourage engagement?

- changed our visual identity
- created a promise to residents
- offer range of engagement opportunities



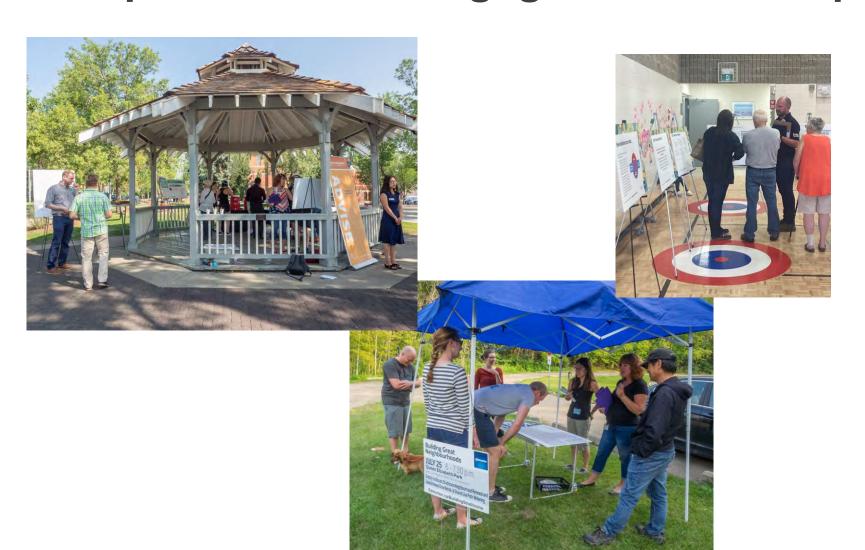




How are the people integrated into the process?

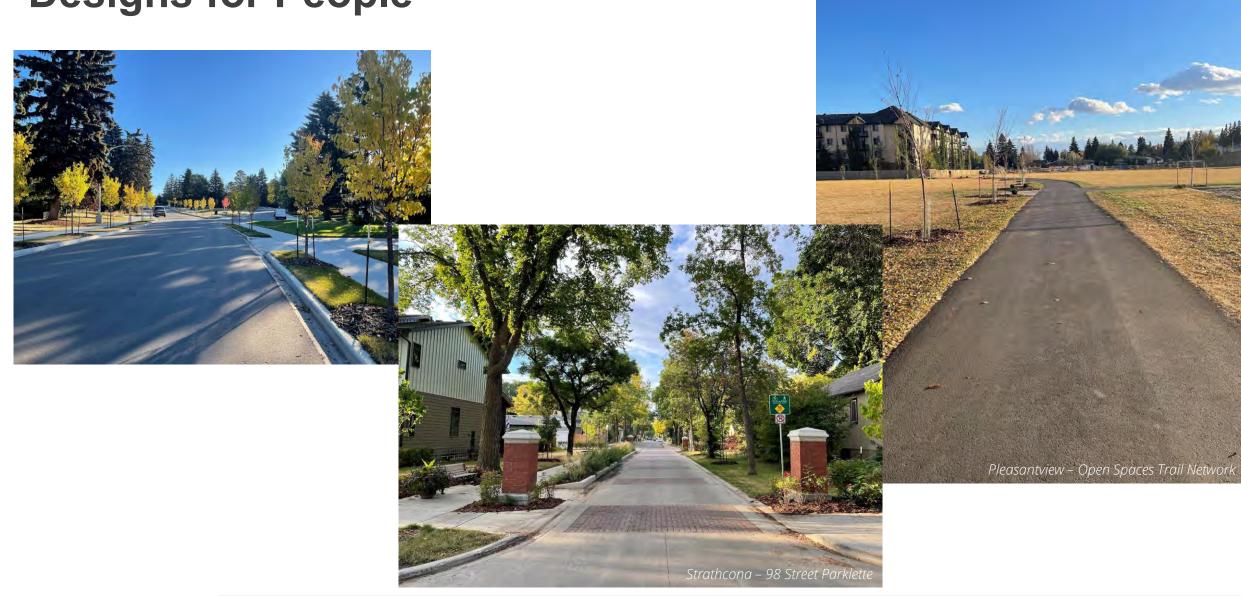


Examples of Public Engagement Techniques



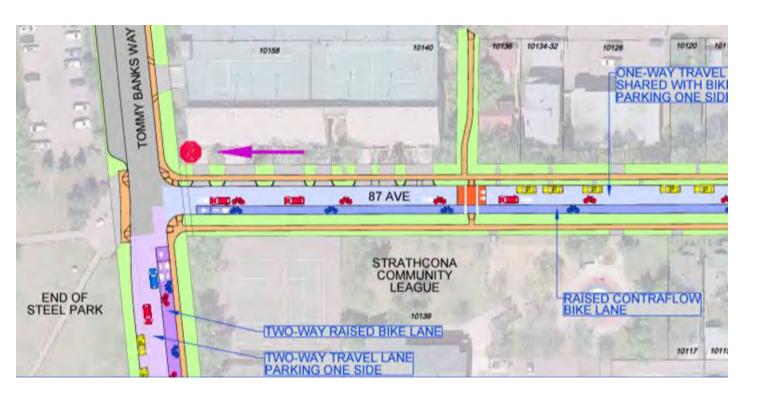


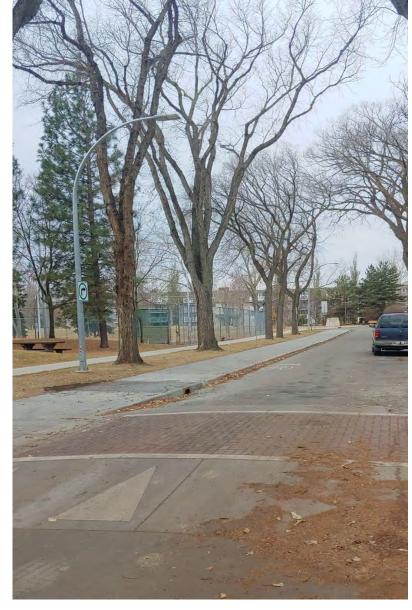
Designs for People





Example of lived experience







Questions

